

# Training Session

How to secure IME Services on medEbridge.



Please join us for an informal training session on how to book and manage IMEs through our booking platform, medEbridge®.

## The training will cover:

- Accessing the platform and security requirements
- Searching for your preferred providers
- Securing and rescheduling appointments
- Viewing provider profiles and CVs
- Uploading your LOI and supporting evidence
- Tracking the status of your request throughout its lifecycle
- Communicating securely and directly with the provider's customer service team through the platform
- Securely downloading completed reports and invoices

**DATE:** December 12

**TIME:** 11am AEST

**JOIN:** [Click Here](#)

Ease of use is one of the fundamental principles in the design of medEbridge®. Our development team has worked extensively with our customers to streamline and simplify the experience and will continue to make further enhancements. medEbridge® has also been developed with a strong focus on the secure handling of sensitive health information, ensuring the examinee's sensitive information is safe and secure.

For more information, please contact mlcoa directly or contact the medEbridge Support Team via [medEbridgesupport@medhealth.com.au](mailto:medEbridgesupport@medhealth.com.au)

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**DATE:** January 23

**TIME:** 11am AEST

**JOIN:** [Click Here](#)

**DATE:** January 24

**TIME:** 12pm AEST

**JOIN:** [Click Here](#)

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